

Here's what patients are saying

From first starting on the website to getting an answer from the doctor it took 15 minutes, great service.

I felt the range of questions allowed me to express my concern. The final comment box was useful.

Better as the doctor gets the information before the appointment and you don't have to call the surgery.

When I came in the Dr had booked a specially long appointment for my problem as well, I was really pleased to not feel rushed and I had been able to explain it all beforehand.

I needed advice but did not feel I needed to take up a full GP appointment.

How to access askmyGP

Access all your GP services with three simple steps:

1. Download the Evergreen Life PHR app on your smartphone or tablet
2. Click on GP services
3. Link your askmyGP account

**Manage your appointments,
order repeat prescriptions
and access your medical
records through the app!**

For the best experience, download the Evergreen PHR app. Alternatively, you can access askmyGP via your practice website.



Faster, easier access to your GP surgery

Rapid | Personal | Secure



Scan

with your
smartphone to
get the app!

Download on the
App Store

GET IT ON
Google Play

Visit our practice website
and click on askmyGP

Faster, easier access to your GP surgery

When you're feeling ill or anxious, the worry of trying to get through to your practice is the last thing you need.

With askmyGP you can request help from your practice when, where and how it suits you.

Let us know from your smartphone, tablet or computer what the problem is and how you'd like to be contacted, and we'll be in touch.

All personal information you provide remains secure

What is askmyGP?

askmyGP is part of Evergreen Life, bringing together all your health and GP records into one place. Request support, order NHS prescriptions and get insights on how to be as happy and healthy as possible.

How does it work?

Complete your online askmyGP request



The practice team works out how best to help you



You get the help you need



Why use askmyGP?

On average, **78%** of requests are completed on the same day they were made

Get a **prompt response** as a parent carer, or patient

Request help for medical problems, advice, test results and administration queries

Avoid unnecessary visits to the practice and fit your healthcare in around your lifestyle

Request help using your **preferred communication** method

Your medical details remain confidential to you and your GP

Order repeat medication

Access your clinical records and results

Review your booked appointments

All from the comfort of home via the **Evergreen Life PHR app**, or your **practice website**.
