Evergreen TPP SystmOne Interfacepoller Installation
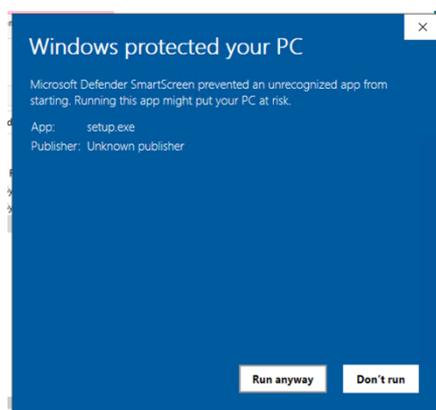
To install the Evergreen TPP SystmOne Interfacepoller, please complete the below instructions on your practice gateway machine. This is a machine that should remain on all day; if turned off, the poller will need to be reactivated when the machine is turned on.
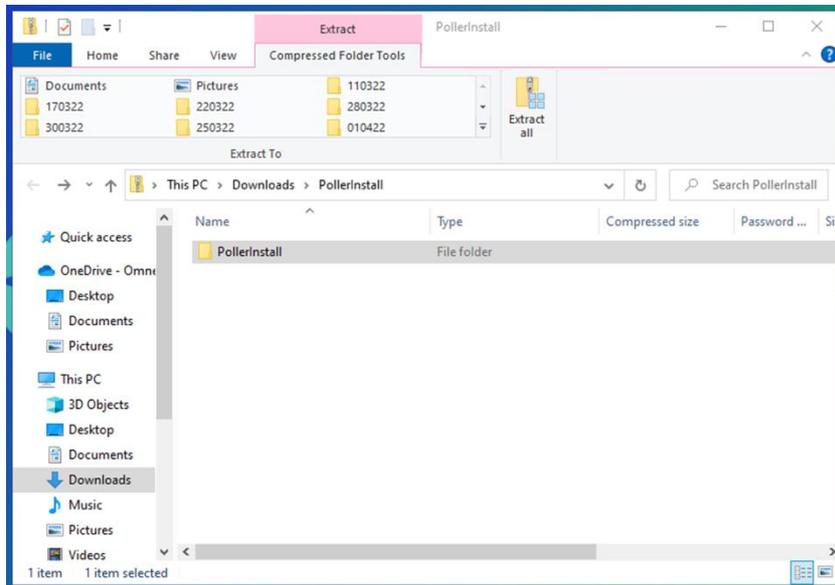
When attempting to install the update, you may see a warning regarding the install. If you do see this, please click "More info" followed by "Run anyway". You may see this a couple of times.

Installing the poller

1. Please visit https://askmygp.uk/private/tpp_poller_install/ and click the link on the webpage to download the poller installation file
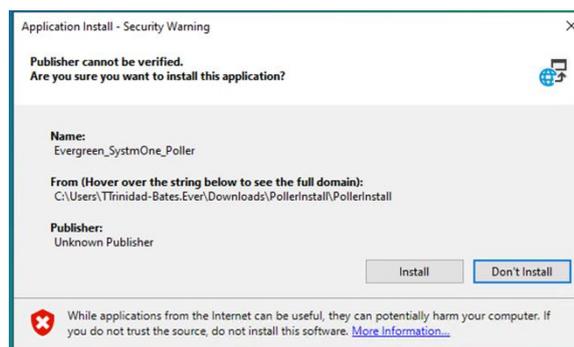
1.1. Once downloaded, click on the newly downloaded file, and click "extract" (at the top of the window) and then "extract all".

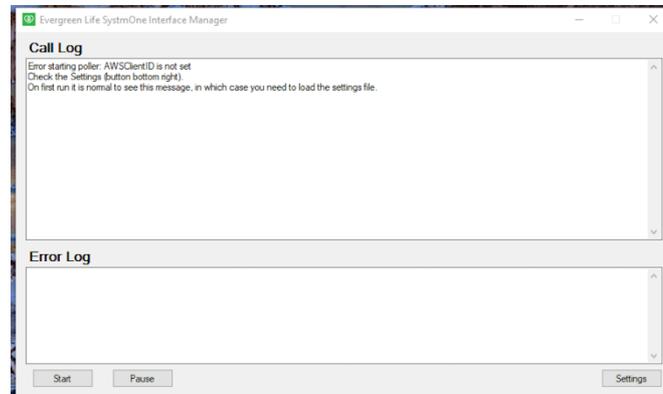1.2. Choose a location where you wish to save the file to

2. Go to the location of the saved file and double click the folder. Once opened, open a second folder named *Pollerinstall*

2.1. Double click the file named setup, or setup.exe, and click install. This will automatically launch upon completion of the installation
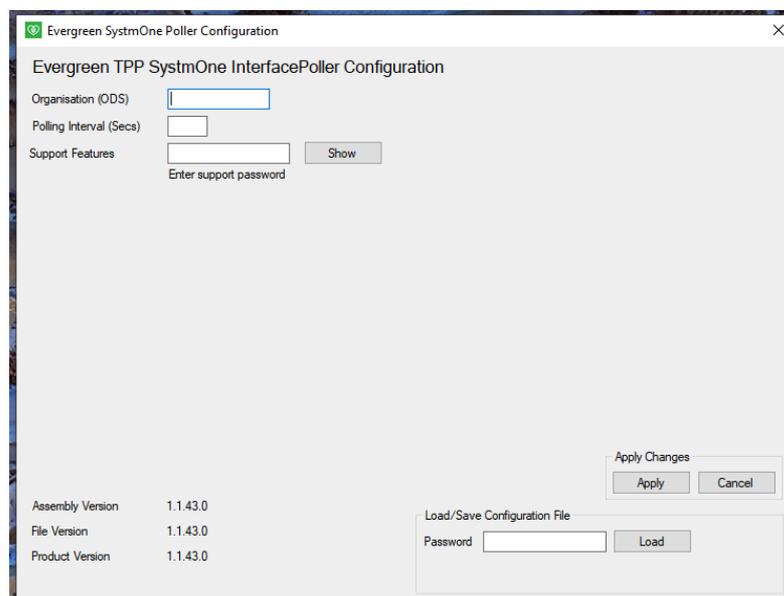
Loading your settings file

1. Within the poller, click settings (bottom right)

2. Enter the settings file password (provided by Evergreen Life) under "Load/Save Configuration File"

      2.1. Click load

3. Locate the settings file (provided by Evergreen Life), select it and click open.
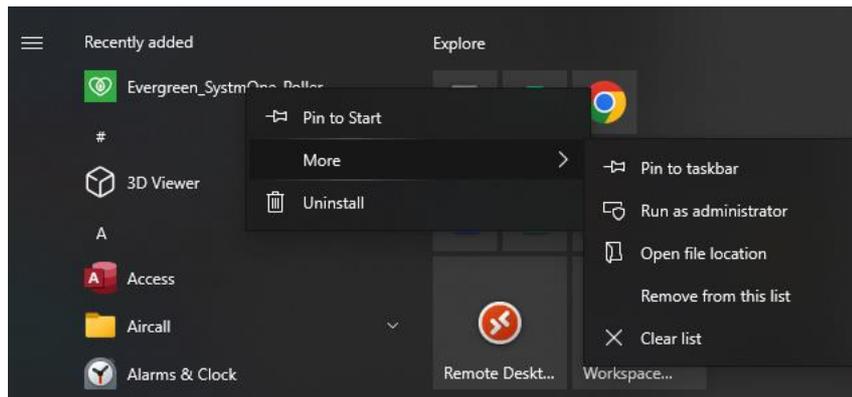

4. Click "Apply" (bottom right)

If desired, you can add the poller to your startup folder so that it runs automatically when the machine is restarted.

1. Select the Start button and find the recently installed Evergreen_SystmOne_Poller app
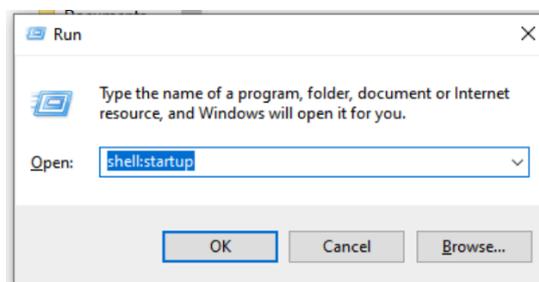
    1.1. Right click the app and select "More", followed by "Open file location".

2. With the location of the file open, press the **Windows logo key** and **R** (at the same time)

    2.1. Type **shell:startup** and then click OK to open the "Startup folder"

3. Right click the Evergreen_SystmOne_Poller app and click copy.

    3.1. Go to the Startup folder and select "Paste shortcut" to complete the
    process