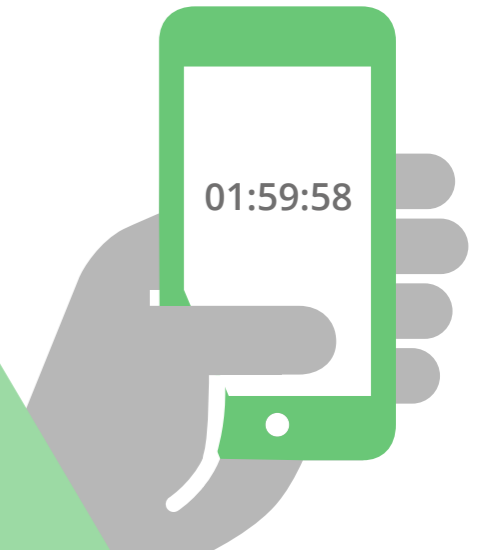




askmyGP

Half of cases were resolved in two hours or less



Source: askmyGP analysis of 1,005,935 patient requests Sep 18 - Nov 19



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Clinicians decided to see 37% of patients face-to-face



Source: askmyGP analysis of 1,005,935 patient requests Sep 18 - Nov 19



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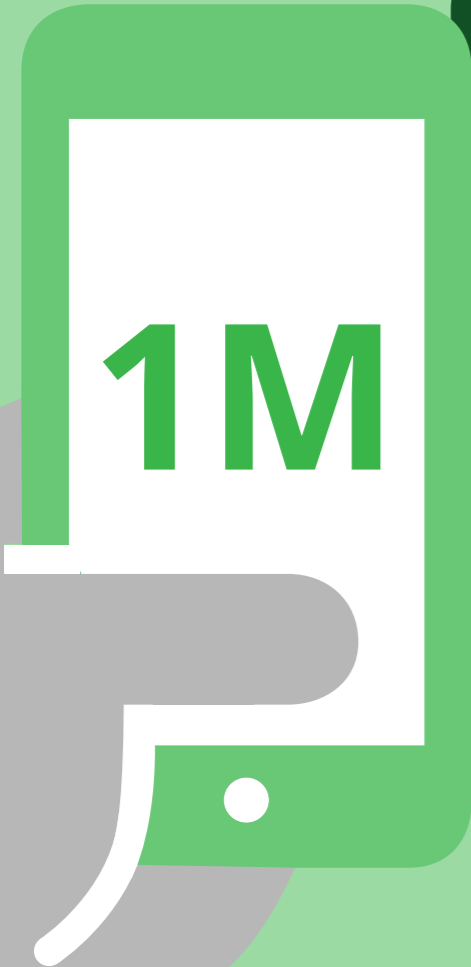
Across 1 million patient requests, 6.5% of patients on practice list made contact each week



Source: askmyGP analysis of 1,005,935 patient requests Sep 18 - Nov 19



askmyGP



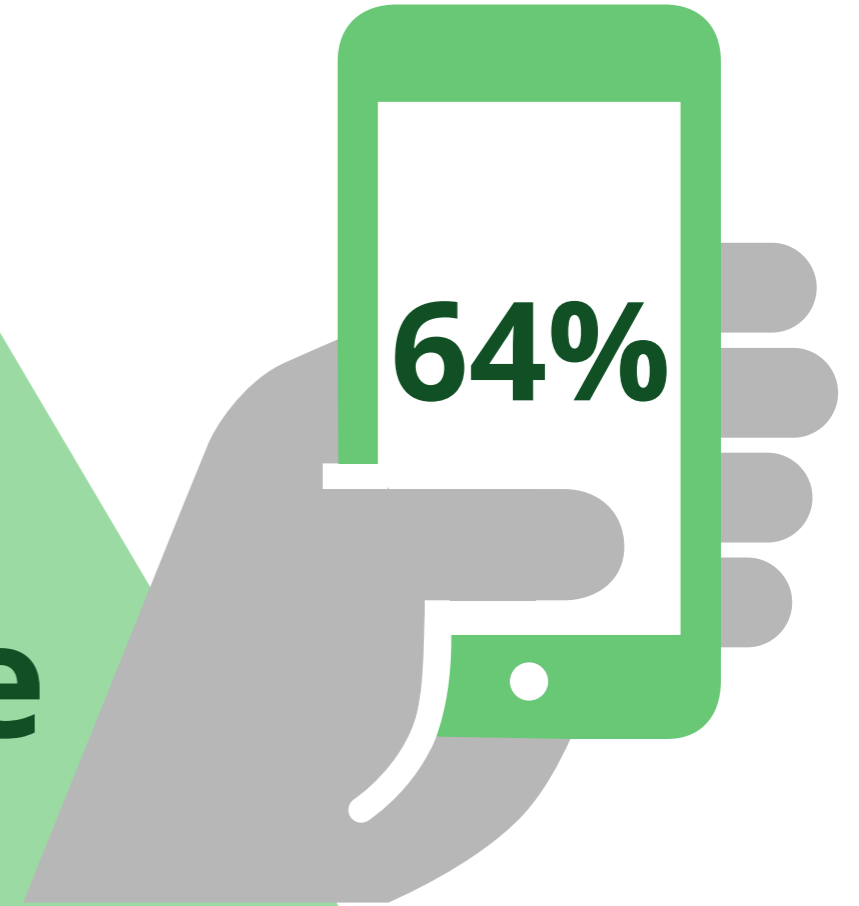
**Practices resolved over 1 million
patient requests using the
askmyGP online consultation
and workflow system**

Source: askmyGP analysis of 1,005,935 patient requests Sep 18 - Nov 19



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**64% of patients opt
for online access to
their own GP practice**

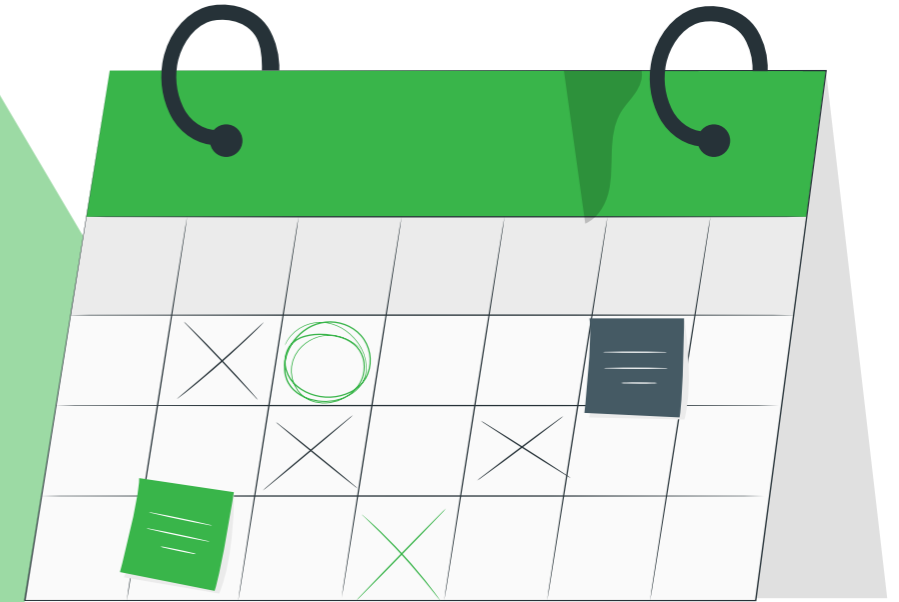


Source: askmyGP analysis of 1,005,935 patient requests Sep 18 - Nov 19



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**88% of patients who
needed an appointment
attended the practice on
the same day**



Source: askmyGP analysis of 1,005,935 patient requests Sep 18 - Nov 19



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**Patients asked
for face-to-face
appointment in
only 25% of cases**

Source: askmyGP analysis of 1,005,935 patient requests Sep 18 - Nov 19